



## We care about your care

We are a small, friendly organisation, with extensive experience in the care sector.

We set up Carehome Connect because we saw families facing agonising decisions about care - with little advice or support.

### Tailored support

Everybody's situation is different, and we treat you as an individual, offering one to one tailored support to address your needs and concerns.

### How is our service funded?

For you, it's free. Our funding comes directly from care homes.

From the moment we spoke to Jane we knew she would be able to help us. She was able to advise us about everything we needed to know, enabling us to make the right choice for mum. Mum is settled in her new home now and we don't need to worry about her safety anymore. I would recommend contacting Carehome Connect.

Diane, Sheila's daughter



“The help and support of Jane and Julie at Carehome Connect has been invaluable in finding accommodation for my Dad, who has dementia - their expertise and calm manner has made a difficult process so much easier.”  
Matt, from Sutton Coldfield

## Get in touch today

Wherever you are on this journey, we are only a phone call away. Your enquiry is in the strictest confidence, and you are under no obligation.

### Call

01543 732 099 / 0121 769 1599

### Email

help@carehomeconnect.co.uk

### Web

www.carehomeconnect.co.uk



# How to choose the right care home?



At Carehome Connect we care about your care...

FREE independent advice and FREE support





## Choosing a care home can be daunting...

- **How do I know where to look and what to look for?**
- **What questions should I be asking a care home?**
- **What funding can I apply for?**

Finding a care home for you or your loved one can be emotional and unsettling, as well as time-consuming and complex.

At Carehome Connect, we understand how you are feeling. We provide clarity, enabling you to choose the best care and giving you the reassurance that you are doing the right thing.

## Free advice and support

You can feel overwhelmed when you start this journey, but you needn't be. We're with you every step of the way.

### Care advice

- Identifying what care is needed
- Advising how to meet care needs
- Discussing options - residential care, nursing care, home care

### Care search

- Finding care homes
- Short term care options
- Signposting related services

### Care choices

- Researching care options that match your needs
- Information and guidance

### Funding advice

- Information about funding
- Advice on how to apply

## How we work

We can support you throughout the process from beginning to end. Here's typically how we work:

### We get to know you

We ask questions, listen, and build a picture of you, your loved one and your family.

### We help you to shortlist care homes that work for you

How do they score on quality? Do they need to be close to home? What activities do they offer? These and many more criteria come into the mix.

### We can accompany you to view care homes

Drawing on years of experience, we advise what to ask and what to look for.

### We smooth the process

We help with everything from finding care to funding care, saving you hours of research, explaining everything clearly and lightening your burden.

“The help Carehome Connect gave us when we were looking for a home for Mum was invaluable. They held our hand throughout the whole process. Their advice was honest and their genuine warmth meant we trusted their opinion. They helped us find the perfect home for Mum and we are very happy with the decision we made.”

Sarah, Jean's daughter-in-law

